

JANUUS

ACCOUNTING CUSTOMER SERVICE INTERNSHIP

Jump into the game with a crew that's all about innovation, growth, and making real impacts! 🚀 If you're on the hunt for an internship that's more than just coffee runs and endless photocopying, you've hit the jackpot with us.

Here, you'll collaborate with a team that values fresh ideas, bold creativity, and a can-do attitude. We're on a mission to shake things up and we believe that new perspectives – like yours – are the secret sauce to our success. ✨

Get ready to dive deep into projects that matter, where your work doesn't just stay on the drawing board – it comes to life, influencing and inspiring the community around us. You'll be part of a dynamic ecosystem, where learning from each other is part of the daily routine, and your contributions have the power to spark change.

So, if you're eager to leave your mark, develop your skills, and be part of a team that's pushing the boundaries of what's possible, let's make it happen. Together, we'll explore new horizons, support your professional journey, and have a blast along the way. Welcome to the squad – let's create, innovate, and inspire. 🌊 ✨

Who you are:

- Pursuing a degree in Finance, Accounting, or other similar majors
- Have experience in Stripe and payment gateways
- Passionate about customer service and money
- Have excellent communication and interpersonal skills
- Able to work both independently and provide updates to engineer team
- Bilingual (would be nice to have)

Here you will:

- Resolve customer inquiries and disputes related to chargebacks and cancellations in a professional and timely manner
- Contribute to the financial health of the company by ensuring the accuracy of accounts payable and general ledger data
- Utilize strong analytical and problem-solving skills to investigate and resolve user complaints and reported issues